

# STATE OF INDIANA



INDIANA UTILITY REGULATORY COMMISSION  
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INDIANAPOLIS, INDIANA 46204-2764

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**IN RE THE MATTER OF THE )  
COMMISSION INVESTIGATION )  
INTO THE SERVICE QUALITY )  
OF INDIANA BELL TELEPHONE )  
CO., INC. D/B/A AMERITECH )  
INDIANA UNDER IC § 8-1-2-4; )  
IC § 8-1-2-58; AND 170 IAC 7-1.1 )**

**FILED**

**FEB 24 2003**

**CAUSE NO. 41911 S-1**

INDIANA UTILITY  
REGULATORY COMMISSION

You are hereby notified that on this date the Indiana Utility Regulatory Commission ("Commission") made the following entry in this Cause:

On February 3, 2003, the Presiding Officers issued a Docket Entry in which they indicated that the following information should be submitted by the Indiana Bell Telephone Company, Incorporated ("SBC Indiana" or "SBC") as part of its Amended Action Plan:

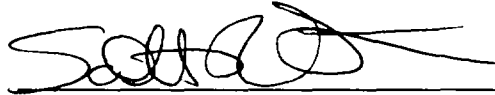
1. Number of employees affected by reductions in force made by Indiana Bell Telephone Company, Ameritech Indiana, and/or SBC in the State of Indiana from January 1, 2002-present;
2. Exact dates of all reductions in force made during this period;
3. A description of each position, its respective business unit, and the exact responsibilities of the position for which reductions in force were made. Please distinguish between union and non-union positions.
4. An indication of any anticipated reductions in force during 2003, with a description of each position, its business unit, and the exact responsibilities of each position. Please distinguish between union and non-union positions and include the anticipated date(s) of any reduction in force.

On February 17, 2003, in response to the February 3, 2003 Docket Entry, SBC Indiana provided certain responsive information to the Commission. The Presiding Officer has reviewed the response and has determined that additional information should be submitted in order for SBC Indiana to fully and accurately respond to the request for information.

In request #3 of the February 3, 2003 Docket Entry, the Presiding Officers indicated that SBC Indiana should provide a description of each position and its respective business unit. While SBC Indiana indicated that 133 employees were terminated, it only provided information on 27 positions. With the number of terminated employees, it is unclear whether more than one employee had been terminated from some of the identified positions. SBC Indiana should amend its response as necessary to ensure that it properly reflects the exact number of employees that were terminated from *each* of the listed positions. SBC Indiana should also indicate the exact Business Unit impacted by the termination of each employee.

SBC Indiana should file an amended response with the Commission, to address the issues set forth in this Docket Entry, on or before March 7, 2003.

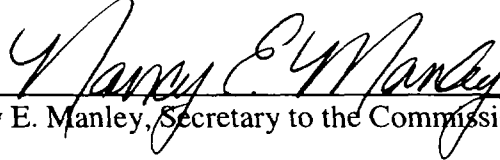
**IT IS SO ORDERED.**



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Scott R. Storms, Chief Administrative Law Judge

2/24/03

Date



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Nancy E. Manley, Secretary to the Commission